

Booking Information

BOOKING SYSTEM

We use a secure booking portal called Rezdy.

PAYMENT OPTIONS

We accept payment by credit card (Visa and Mastercard) on the web site. Alternatively, you can pay at the office of Life. Be in it which is located at 105 King Williams Street, Kent Town, SA 5067. All sessions must be paid for with your booking after which you will receive an automated receipt of payment. This receipt will include a Booking Order Number and you must bring this receipt and number to all the sessions you have booked.

We can also take your booking over the telephone – 8362 2150 – with your credit card details.

All sessions must be booked and paid for in advance. Bookings and payments can not be accepted at the session location.

BOOKING PROCESS

We recommend familiarising yourself with the Program of Sessions. This provides information on what is happening where for which age group and can be downloaded from the web site as a PDF. You can then plan what session or sessions you want to book in advance to making the booking.

Each Sport has its own information page that includes a list of sessions. You can only book one session at a time so simply confirm the number of people you want to book and hit the Book Now button. You'll be asked to reconfirm the day and time after which the booking will be shown in your 'shopping cart.' From here you can go back and book another session or proceed to check out. Here, you fill in your details and the details of the children that will attend each session.

BOOKING CONFIRMATION

You will be emailed a booking confirmation that will include a Booking Order Number. It is important that you bring this confirmation and Booking Order Number to all sessions as it will be checked against the booking manifest.

ADDING SESSIONS TO EXISTING BOOKINGS

Once you have gone to 'check out' and paid you can not add new session to this booking. However, if you decide you want to book more sessions you'll have to start a new booking for which you will receive another Booking Order Number.

TRANSFERRING SESSIONS

We are unable to transfer one session booking to another. In this case you will have to cancel the session (see below) and make a new booking for the new session or sessions.

CANCELLATIONS

To cancel a booking or a session within a booking, please telephone 8362 2150 and make sure you are able to quote your Booking Order Number.

REFUNDS

If you need to cancel a booking or session the following refund terms will apply:

- An entire booking cancelled before 48 hours from the first session in the booking - 50% refund
- An entire booking cancelled after 48 hours from the first session in the booking - no refund
- A session cancelled in a booking that includes more than one session before 48 hours from the cancelled session - 50% refund of the session fee
- A session cancelled in a booking that includes more than one session after 48 hours from the cancelled session - no refund

MINIMUM PARTICIPATION NUMBERS

Some sessions will require a minimum number of participants. If the minimum number of participants is not reached the session may be cancelled by the sports organisation. In such cases you will have the option of transferring your booking to another session provided by that sport or receiving a full refund.